

REGISTERING YOUR BYOD DEVICE

Bring Your Own Device (BYOD) Registration for Android Devices with MobileIron

The MobileIron app (Mobile@Work) connects your Android device to the MobileIron server and provides useful features that enable you to access company email, network services, applications and content while ensuring corporate data is protected.

You will need:

- Your own personal mobile device (Samsung, HTC, Google Pixel, LG, etc.) and carrier/operator name (e.g., AT&T, GCI, Verizon).
- Personal Google Account.
- Back up your device¹. It is always a good practice to back up your device prior to making changes. We do not anticipate any issues but technology can be unpredictable at times.
- Once the Administrator securely enrolls your device, you can then follow the steps below to ensure your registration is complete and you have active corporate email, calendar and contacts.

PLEASE BACK UP YOUR DEVICE BEFORE REGISTRATION

For best results, ensure your device is fully charged and your cellular or WiFi connection is stable.

PLEASE CONTACT THE SERVICE DESK FOR ASSISTANCE IF YOU HAVE ANY ISSUES DURING REGISTRATION OR ACCESSING CORPORATE RESOURCES.

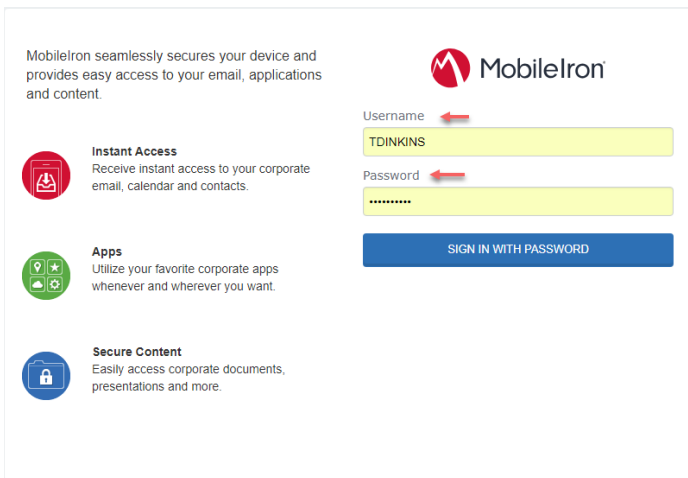
¹ Refer to your device instructions to back-up your device. You may need to enter your passcode to initiate the back-up.

REGISTRATION

Open the mobile browser on your mobile device or PC and enter the following URL:

<https://mobile.asrc.com>

Enter you **Username**, **Password** and Click **“SIGN IN WITH PASSWORD”**




MobileIron seamlessly secures your device and provides easy access to your email, applications and content.


Instant Access
Receive instant access to your corporate email, calendar and contacts.

Apps
Utilize your favorite corporate apps whenever and wherever you want.

Secure Content
Easily access corporate documents, presentations and more.

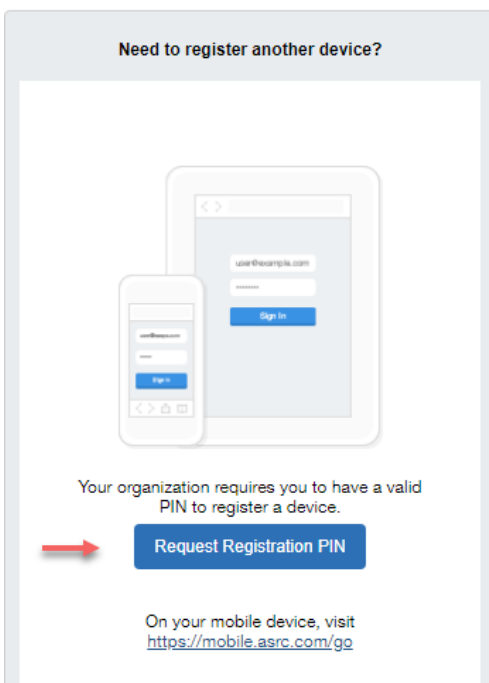
MobileIron

Username 
TDINKINS


Password 

SIGN IN WITH PASSWORD


Click **“Request Registration PIN”**



Need to register another device?



Your organization requires you to have a valid PIN to register a device.

 **Request Registration PIN**


On your mobile device, visit <https://mobile.asrc.com/go>


Complete form providing information pertaining to your device.

Select “**Notify User by SMS**”, select “**Employee**”, and Click “**Request PIN**”.


Request Registration PIN

Provide information about your device to receive a SMS message with the registration instructions. You will also receive a registration email in your company email inbox.

Platform  **Select device type**


iOS 


Device Language


English 


My device has no phone number



Country


United States 


Phone Number (No space or leading zero) 

+1  **Enter your 10 digit Wireless Phone Number**


Operator 

AT&T   **Click the drop down box to select your Wireless Carrier.**

Device ownership Company **Employee**  **Select device ownership**

Notify User By SMS 

Include DEP Only Registration PIN



Copy Registration PIN this will be needed to complete device enrollment.

Check your Mobile Device for a link to continue the device registration process.



Confirmation

Your PIN was successfully generated.

Registration PIN: 495523 (valid for 1 hours) ← **Copy registration pin.**

Username: tdinkins ←

Copy your registration PIN and Username.

On your mobile browser, visit <https://mobile.asrc.com/go> to register your device.

In addition, tdinkins@asrc.com will receive an email containing registration instructions. If you selected the 'Notify User By SMS' option, then an SMS message with the registration link will be sent to 9072233999.

[Back to Home Page](#)

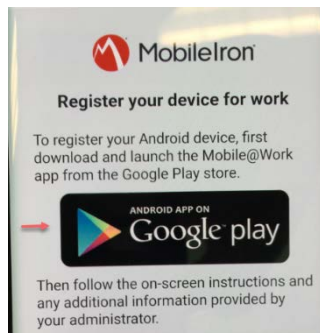
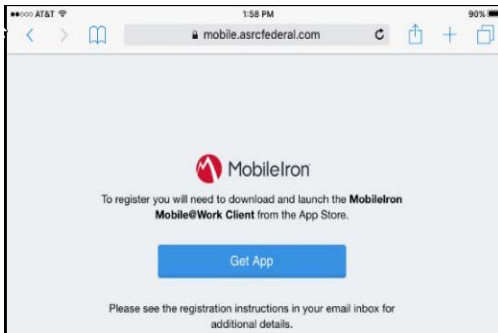
INSTALLATION

Click the link in the text message received on your device or open your mobile browser and enter the following URL:

<https://mobile.asrc.com/go>

You will be directed to a webpage that will prompt you to download and install the MobileIron App.

Choose “**Get App**” or Select the **Google Play** Icon.



When you see this screen, Click Install to start the installation of the **Mobile@Work Client**.



Click **Open** after the installation has completed to launch the Mobile@Work client.




When the client is first launched, you may see the following screen. You will receive a notification making you aware that MobileIron will require permissions to your device.

Click **Ok** to proceed.

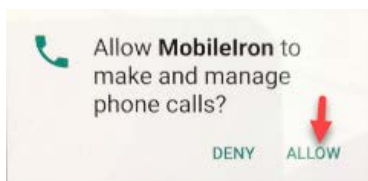
Mobile@Work requires access to information about your device, such as its IMEI and phone number, which will be shared with your IT administrator.

On the following screen(s), you will be asked to grant permission for Mobile@Work to gather this information. The screen(s) may specify information related to managing phone calls.

Mobile@Work will not make or manage phone calls.

 OK

Click “**Allow**” to allow MobileIron to make and manage calls.



Click “Next”



Click “Continue” after reviewing the privacy notification.



Enter PIN provided during registration and choose “Sign In”.



Review the “IT Acceptable Use Policy” and select **I Agree** to continue the installation process. This policy can also be viewed within Compliance Bridge.



Click “Continue”



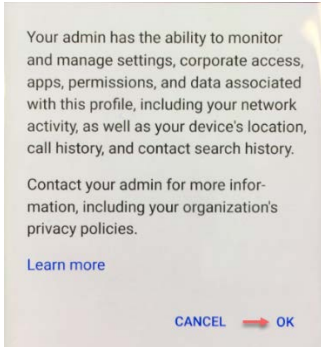
Click “Agree” to accept **Terms and Conditions**



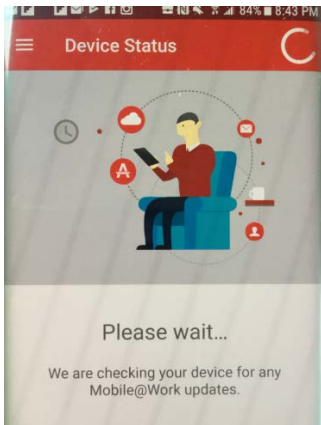
Click “Next” to set up Work Profile



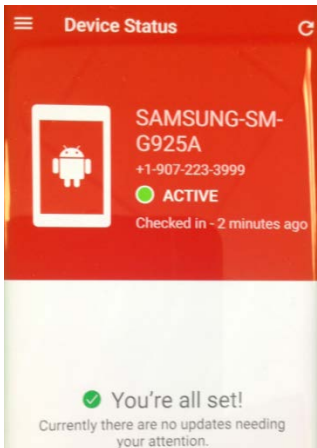
Click “Ok” to proceed with device configuration.



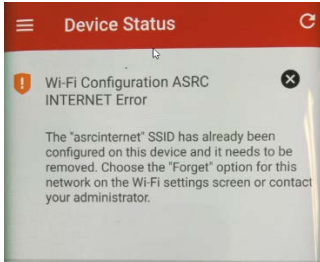
Setup may appear to be stalled at this point depending on device speed and network connection. Please be patient.



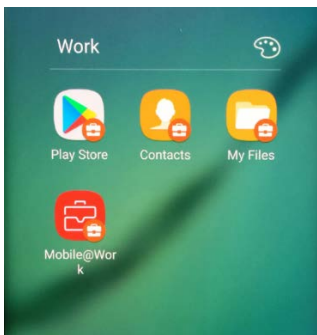
Device configuration has been completed.



If you receive the following Error disregard. The “ASRCINTERNET” wireless profile already existed on your device.



Return to your home screen. You will initially notice the following new application on your device.

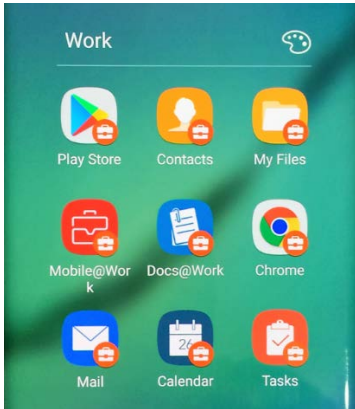


(LAST STEPS) OPENING APPS

The following are all the applications installed during the installation process.

App Name	Description
Mobile@Work/MobileIron	Connects your device to the MobileIron system.
Email+	Email client to easily and securely view email, calendar, notes, and tasks.
Docs@Work	View documents on network shares.
Web@Work	Secure access to internal company websites.
Apps@Work	Secure access to internal company applications.

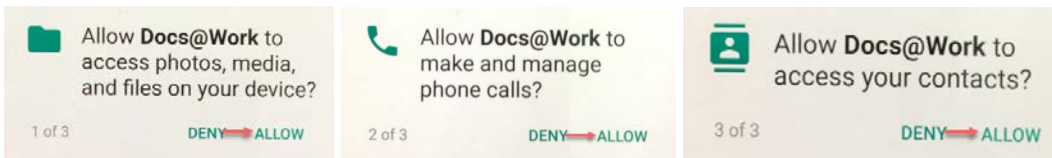
Launch Mobile@Work and all other applications at least once to complete registration. Failure to do so may result in future problems.



You will see a blank screen after launching Email + for the first time. Please remember to give your email time to synchronize.



Select “Allow” at the following three prompts after launching Docs@Work for the first time.



Once completed you will see the Network drives configured for your team.

